

INCLEMENT WEATHER FAQ's

55th Force Support Squadron

Airman Leadership School:

Q: If there is a snow call, what should ALS students do?

A: Reporting instructions are based on guidance in the student initial brief/guide and on guidance provided through the chain of command regarding base closure or late reporting.

Education Center:

Q: Will the Education Center be open if there is a snow call?

A: The Education Center is non mission essential, and staff will follow inclement weather reporting guidelines for non-essential personnel, i.e., late reporting or base closure.

Q: Will testing be cancelled if there is a snow call?

A: Testing (promotion, PME, language, CDC, etc.) will be rescheduled, and/or delayed depending on the inclement weather reporting instructions.

Golf, Bowling, Patriot Club, Arts & Crafts, Aero Club, Outdoor Recreation, and Auto Hobby:

Q: Will the above activities be open if there is a snow call?

A: If there is a snow call/delayed reporting these activities are considered non mission Essential and will delay opening/close IAW command direction.

Military Personnel Flight:

Q: Will the MPF be open if there is snow call?

A: The MPF is Non-Mission Essential. The MPF will have personnel on call during inclement weather periods for Customer Service issues (Career Development and Force Management will remain closed). If mission essential personnel require an emergency CAC reset or assistance, please call (402)-294-9872.

Fitness:

Q: If there is a snow call, will the Offutt Field House be open?

A: The field house is non mission essential and will follow the inclement weather schedule for non-essential personnel based on guidance provided through the chain of command, i.e., late reporting or base closure.

Fitness Testing:

The Fitness Assessment Cell (FAC) delayed reporting protocol is as follows: In the event Offutt AFB has delayed reporting, tests will be cancelled accordingly should reporting times overlap scheduled test times - i.e., if there is a two-hour delay, tests scheduled at 0800 and 0930 would be cancelled and members would need to reschedule with their UFPM's.

Food:

Q: If there is a snow call, will the dining facilities remain open?

A: The Ronald L. King Dining Facility (DFAC) is Mission Essential and will remain open. Box meals will be available to Amn that request them via the hyperlink: <https://orders.imenu360.us/AlertCampisiFlightKitchen/> and be ready for pick up at the King DFAC. Note – there is a mandatory *Two-Hour notice*, so members need to schedule/order accordingly.

***Pending food 2.0 construction.**

FTAC:

Q: If there is a snow call, what are students required to do?

A: Students will follow the inclement weather schedule for non-essential personnel based on guidance provided through the chain of command and FTAC.

Lodging:

Q: How does inclement weather affect our lodging guests?

A: Lodging is mission essential. Guest services will continue to provide quality customer service to our guests during period of inclement weather and delayed reporting. Lodging will ensure that walkways are cleared however, we ask that our guests are aware that there may be expected delays during inclement weather.

Q: Will front desk assistance be available?

A: Yes, a guest services representative is available to our guests from 0600-2200 daily to assist with any questions, comments and/or concerns that may arise during the inclement weather.

Q: Who is responsible for removing snow at the Temporary Lodging Facilities?

A: Rising View is responsible for snow removal for TLF units located in the Rising View housing area.

Child Development Centers (CDC) and Youth Programs (YP)

Q: During delayed reporting will the CDCs and YP open normal hours? A: No, the CDC and YP will open one hour prior to the delayed report time (i.e. if delayed report is 10 a.m., CDC/YP will open at 9 a.m.).

Q: If there is a base closure is the CDC and YP open to all patrons or just mission essential personnel?

A: If the base is closed, the CDC and YP are closed unless instructed otherwise.

Q: What is the policy for the CDC and YP if the base calls early dismissal during inclement weather?

A: When an early dismissal is called the CDC and YP ask that children be picked up within an hour of the early dismissal so that our staff can get home safely. Off base parents will be notified telephonically. The programs will close when the last child has been picked up.

Military & Family Readiness Center (M&FRC):

Q: If there is a snow call, how will that impact M&FRC operations?

A: The M&FRC will follow the inclement weather schedule for non-essential personnel based on guidance provided through the chain of command.

Q: If the base closes, what are service members required to do if signed up for a Transition Assistance Program (TAP) workshop?

A: If there is base closure: The 2-day TAP workshops will be cancelled, and you will receive notification to reschedule. The 3-day TAP workshops will be cancelled only for the day in which the base is closed. Proceed to your TAP workshop as scheduled when the base re-opens.

Q: If the base has delayed reporting, what are service members required to do if registered for a TAP workshop?

A: If there is delayed reporting for non-essential, proceed to the TAP workshop according to the delayed reporting instructions.

55th Contracting Squadron

Q: Do contractor personnel report to work when a base weather delay or base closing occurs?

A: If contractor personnel work on Offutt AFB, they follow the base weather delay or closing guidance. If contractors are designated as mission essential per the terms of their contract, they must follow the terms of their contract. If contractor personnel are working at an off-base location, the Offutt AFB weather delay or closing does not apply to them.

55th Security Forces Squadron

Q: Will individuals, who are scheduled for firearms training, still report to Combat Arms for class if the base has delayed reporting?

A: Yes, but not at their normally scheduled time. The class time will automatically adjust by whatever the delayed reporting time was. For example, firearms training was scheduled for 0800, but a two hour "delayed reporting" has been issued. Training will now begin at 1000.

Q: Will individuals, who are scheduled for firearms training, still report to Combat Arms if the base has been closed due to inclement weather?

A: No, individuals scheduled for firearms training are not classified as mission essential personnel. The class will be canceled, and individuals will be rescheduled for a class through their unit schedulers or UDM's.

Q: Are there other inclement weather instances that could interrupt a scheduled firearms class?

A: Yes, if lightning is within five miles of the range, firing cannot continue until the threat has passed. Also, if the temperature has dropped below zero degrees Fahrenheit, class could be cancelled or delayed until it warms up. Finally, if there are sustained winds of greater than 30 MPH, firearms training could be cancelled or delayed until the winds calm down. Normally the decision to delay or cancel training under these circumstances is made at the last minute due to the constantly changing weather conditions in Nebraska. If anyone has questions about how inclement weather could affect their firearms class, please contact Combat Arms at: 294-3833.

55th Wing Equal Opportunity

Q: Are any personnel in EO considered mission essential during inclement weather?

A: No, there are no positions/personnel coded as mission essential during inclement weather.

Q: How are EO operations run during inclement weather?

A: Normal EO operations are suspended during inclement weather, however, should a person wish to contact the EO office with a sexual harassment complaint, they may do so by contacting the Command Post. The Command Post makes the necessary contacts to EO personnel.

55th Wing Safety (Classes & Inspections)

Q: What do I do if I was scheduled to attend Supervisor Safety Training, Unit Safety Representative Training or Traffic Safety Training hosted by Wing Safety and there is delayed reporting to duty due to weather?

A: Scheduled safety classes that are delayed due to late reporting will start at 1030. If the reporting delay is beyond 1030, then the class is cancelled, and you will be notified of a rescheduled date.

Q: What if I am a Unit Safety Representative and I have a Wing Safety inspection scheduled on a day when there is delayed reporting to duty due to weather?

A: After arriving at your workplace, contact your assigned Wing Safety Inspector to coordinate a new time.

Q: What if there is a base weather closure for the day and I was scheduled to attend Supervisor Safety Training, Unit Safety Representative Training or Traffic Safety Training hosted by Wing Safety?

A: Scheduled safety classes are cancelled because of base closure and will be rescheduled for a later date. You and your Unit Safety Representative will be notified of the new date.

55th Civil Engineering Squadron

Q: What if I'm scheduled for CBRNE class and we have a two-hour delay or snow day?

A: CEX will work with unit schedulers to set up a rescheduled class and you will be notified through your unit.

CEF:

Q: Who is responsible for snow removal around fire hydrants at my residence or workplace?

A: Facility managers are responsible for clearing snow and ice from fire hydrants adjacent to their facilities or quarters. We should also note that if you are an off-base homeowner or renter, you are responsible for clearing around the fire hydrant if it is in your yard.

CEO:

Q: Why is there a pile of snow on my parking spot?

A: CES piles the snow in one location to facilitate hauling it off. The flight line has priority for hauling snow and then parking lots. The priority for clearing all pavements is outlined in the

Snow Plan. The priorities in the snow plan are reviewed and approved by the Wing Commander annually.

Q: Why isn't my parking lot cleared?

A: The priority for clearing all pavements is outlined in the Snow Plan. The priorities in the snow plan are reviewed and approved by the Wing Commander annually. Parking lots are the lowest on the priority list due to the need to allow safe circulation first.

Q: What are the facility manager's responsibilities for snow removal?

A: Facility Managers are responsible for areas around their respective buildings. Clearing sidewalks and stairways, acquire and spreading ice melt and/or sand on sidewalks, clearing snow from vehicles and personnel doors and gates. Make sure you purchase shovels and call CE Customer Service for directions on how-to pick-up Ice Slice or sand (for new concrete).

Q: When will the sidewalks be cleared at my building?

A: It is the Facility Manager's responsibility to get shovels (with their organization's funds) and to get Ice Melt from CES GOCESS, in accordance with AFPAM32-1125V1 (11.16.2.1), to ensure pathways around your buildings are cleared and do not present a slip hazard. The ultimate responsibility for keeping these areas clear resides with owners/users of the facility, via the Facility Manager.

Q: Who do I call to get Ice Slice?

A: Call CE Customer Service (294-6101) and you will be instructed how-to pick-up Ice Slice from CES GOCESS.

Q: Where can facility managers get salt?

A: Salt is not used for treating ice on Offutt AFB. "Ice Slice" or other Ice Melt product can be issued by the CES GOCESS or it can be purchased from local vendors with the unit GPC.

Q: Does CE provide shovels for Facility Managers to use for snow removal?

A: No. These are an Owner/User/Facility Manager's responsibility to purchase.

Q: Who do I call with questions or issues concerning snow or ice removal?

A: Call CE Customer Service (294-6101) and either you or your issue will be referred to the appropriate office for resolution, depending upon the situation.

CEI:

Q: Who handles snow removal in Rising View?

A: All residents are responsible for shoveling their own driveways and sidewalks. Rising View has contracted with an outside vendor for snow removal in the street.

Q: How soon am I required to remove the snow from my walkway and driveway?

A: You have 24 hours after the snow stops falling.

Q: What areas are residents on General's and Chief's Row responsible for snow removal?

A: The walkway and steps leading to the front porch.

Q: Am I required to clear the edge of my driveway if the snowplows pile snow at the edge of my driveway?

A: Yes, you are required to clear your driveway completely. This requirement mirrors the requirement for residents who live in the surrounding local communities.

Q: Can I throw the snow from my driveway and or sidewalk out into the street?

A: No. We ask that you exercise common courtesy and place the snow from your sidewalk and or driveway onto your lawn.

Q: Is there someone I can contact if I am unable to remove snow from my driveway or sidewalk?

A: If you are deployed or the spouse of a deployed military member or just need assistance, please contact a vendor from our list of contractors at <https://www.risingview.com/resources/>.

Q: Am I responsible to repair/replace sod or curb that may have been damaged by the snowplows?

A: No. We ask that you please contact Rising View Maintenance Section at (402) 991-9820, to report suspected damage to enable repair/replacement when weather permits.

Q: Who is responsible for snow removal on the sidewalks throughout the dorm campus?

A: The Bay Orderly's currently assigned will be on standby for a recall that is conducted by on call Airman Dorn Leaders and Resident Advisors.

CEN:

Q: Who is responsible for clearing snow at construction sites?

A: The contractor is, within designated limits of construction indicated on the project drawings or indicated by some type of barrier/fencing/cones/tape, etc. (sidewalks/parking lots should be off limits in an active construction site and are the responsibility of the contractor).

Q: How do contractors know what to do during inclement weather conditions?

A: Contractors are briefed at preconstruction meetings before work is performed that during winter weather conditions call 232-COLD, watch the news, or follow the base notifications on Facebook. During thunderstorm/tornado season they need to listen and respond to the Giant Voice notifications and take appropriate action. Contractors are responsible for their own safety plans and procedures. If a contractor cancels work, they are required to notify the project inspector and contracting office.

55th Logistics Readiness Squadron

Q: Is LRS fuel support available?

A: All normal fuel support will be provided; snow removal equipment is prioritized.

Q: Is LRS IPE/MOBAGs, Aircraft Parts Store, or Customer Service open?

A: Urgent requirements for deployments and NMC aircraft will be attended to and can be arranged through squadron/flight leadership.

Q: Is LRS Vehicle Maintenance open?

A: Yes

Q: What if I have a HHG counseling appointment with 55 LRS/LGRD?

A: Counseling would slip for the set late start time and/or be rescheduled for a base closure.

Q: What if an aircraft MICAP part arrives?

A: 55 LRS on-call personnel would respond.

Q: What if I'm scheduled for a 55 LRS/LGRD mobility training class?

A: Class would slip for the set late start time and/or be rescheduled for a base closure.

Q: What if I need interaction with the passenger terminal?

A: 55 LRS/LGRD on-call would respond, if necessary.

Q: Will the base shuttle run?

A: The shuttle bus won't run until after the late start and won't run at all if the base is closed.

****LRS does NOT currently operate a base shuttle, Ground Transportation would be operational with a skeleton crew for mission critical sorties and movements****

Q: What if I have an urgent vehicle transportation question?

A: Call Command Post or Vehicle Operations at 294-4375.

55th Medical Group

The 55th Medical Group follows official guidance issued by the 55th Wing regarding inclement weather reporting. In the event of base closure, the clinic will be closed; all medical/dental appointments, pharmacy and walk-in services will be cancelled. Clinic staff will contact patients the next duty day to reschedule. In the event of delayed reporting, the clinic will open 60 minutes after the delayed reporting time. Appointments prior to the reporting time + 30 minutes will be re-scheduled. As always, please keep safety in mind.

If the clinic is closed, you can call the 24/7 MHS Nurse Advice Line care at 1-800-TRICARE (874-2273), Option 1 to talk to a registered nurse who can provide health care advice and recommendations for the most appropriate level of care, which may include urgent or emergency care. If you are having an emergency, call 911 or go to the nearest emergency room. Please check our Facebook page for the latest information at www.facebook.com/55mdg. Also check our website at <https://offutt.tricare.mil> for clinic information and local network Urgent Care Centers.