



AtHoc Notifier

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The AtHoc Notifier™ is a smartphone app that displays as a purple globe on your main mobile phone screen with the rest of your mobile applications. The AtHoc Notifier is available for iOS and Android smartphones.

A Install The AtHoc Notifier

The AtHoc Notifier can be installed in just a few easy steps.

Required: Before you download, your operations team must set up your end-user account with IWSAlerts and provide an organization code.

1. Download the AtHoc Notifier app from the Apple App or Google Play stores.
2. When the download is complete, enter your email address.
3. From the email, click: 
4. Go to your mobile device and add your organization code provided by your operations team. You have completed the Installation.



A welcome email arrives with a link to activate your account.

B Receive & Respond To Alerts

Use the Messages inbox to view messages and alerts. The colors and icons identify the status of each alert:



Badge shows two unread alert messages

— An alert has ended; replies are no longer accepted

— An unread alert that requires a reply

— An alert with a response of "Medical"

— A viewed alert that requires a reply

B Receive & Respond To Alerts

Read Messages And Alerts

Tap an alert to open it and read the contents.

Acknowledge Alerts

Tap Acknowledge to reply to an alert.

Send Responses

Some alerts provide multiple response options.

Tap Reply to respond, and then tap the correct response option.



C Settings

You can modify the application settings from the Profile screen.

Set Up Your Profile

You can add information about yourself in your profile settings.

1. Click  to open the Profile settings.
2. You can add a photo, update you first and last name, or update your Org code.
3. Click Done to return to the Home screen.

The "Org Code" for Offutt is OAFB.



C Settings

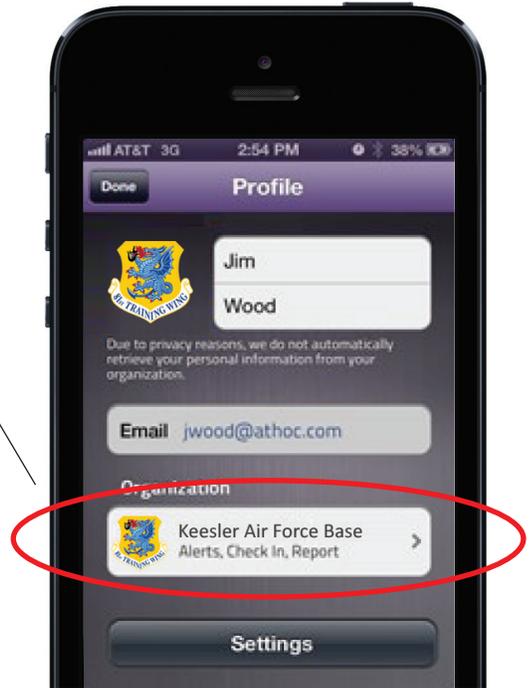
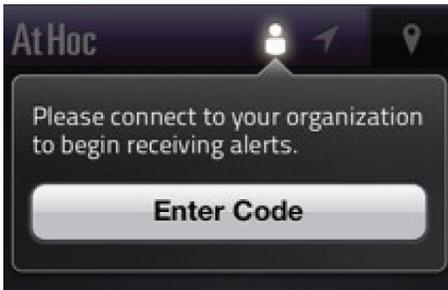
Change Your Organization Code

You might be associated with more than one VPS organization. Occasionally, you might need to change to another organization code.

1. From the Profile screen, tap the value under Organization.
2. Click Disconnect...to disconnect.

Disconnect Keesler Air Force Base

3. Click Disconnect to confirm.
4. Tap Enter Code and enter the code of the new organization.



TECHNICAL SUPPORT CONTACT

Web Site Form: www.athoc.com/support

Telephone: **650-685-3000**

Toll Free: **1-888-GO-ATHOC** (1-888-462-8462)

Email: support@athoc.com



AtHoc, Inc. 2988 Campus Drive Suite 200 San Mateo CA 94403 | Tel: +1.650.685.3000 | Fax: +1.650.685.3010

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